



## **Tournaments at Oak Creek Golf Club Frequently Asked Questions**

**Will the deposit be deducted from the final bill?**

Yes, unless you tell us otherwise and require an irregular payment schedule which must be approved by the Director of Golf.

**What tournament services does the golf property provide on the day of the event?**

On your tournament contract, a list is given of all the items included for your event. To add additional items, please refer to our list of tournament enhancements. Fees may apply.

**Will the golf course hang banners and put up signs for us?**

Yes, complimentary as long as they are in good taste and by placing these out we don't damage the course, clubhouse, or any property.

**Will the course set up the foursomes and provide scorecards and cart signs?** You provide the foursomes and we will provide *personalized* scorecards and cart signs. We have an excel spreadsheet template that you may use to set up your pairings. Contact David Jacobo, Tournament Director at 949-653-5301, [djacobo@oakcreekgolfclub.com](mailto:djacobo@oakcreekgolfclub.com) to receive a copy.

**Can you assist with tee prizes, trophies, merchandise, banners, sponsor signs or hole in one insurance?**

Yes! Please contact David Jacobo, Tournament Director at 949-653-5301 or [djacobo@oakcreekgolfclub.com](mailto:djacobo@oakcreekgolfclub.com) to receive a quote.

**Do you have GPS and is usage included in our tournament package?**

Of course!!! Our Visage GPS is a brand new touch screen. Very similar to a sideways iPad. We also offer discounted yardage books (great for an inexpensive keepsake) and on each hole all sprinklers are marked (front, middle and back), there are yardage markers in the fairways and along the

cart paths. For a premium we can also arrange for professional forecaddies.

**Is there a player minimum, and what happens if we do not meet it?**

Oak Creek Golf Club does not have any player minimums. Under most circumstances we allow tee-time groups or shot gun starts all seven days of the week. We do not allow shotgun starts in the mornings on Friday, Saturday, Sunday or Holidays for groups less than 72 players without the Director of Golf's approval.

If your numbers change from what is listed on the contract, we ask that you please let us know. As soon as you do so we can properly accommodate your group as well as our daily fee golfers. You will be responsible for the number of golfers that you communicate to us. The minimum for a full course buyout (meaning your group is the only group on the golf course for the duration of your event in a particular daily hemisphere, 8am or 1pm for example) is 128 golfers. On some occasions (weekdays, shorter daylight hours) the course may offer a full day, full course buyout\* for 144 golfers with Director of Golf approval. \*During Daylight Savings, Friday-Sunday or the weeks of Easter, Thanksgiving, Christmas or New Year's Day, the full day, full course buyout might require 180 paid golfers.

**How many days before the outing date can the event be cancelled and how much (if any) of the deposit will be refunded? When is my final player count due?**

A group which cancels/reduces any number of players a minimum of 60 days in advance of your tournament date will receive a full refund for the total number of players cancelled/reduced. A group which cancels/reduces 31 – 59 days in advance of your tournament date will receive a 50% refund for the total number of players cancelled/reduced. Final number of players must be guaranteed 30 days in advance a group may cancel/reduce up to 10% of the 30-day guarantee 4-29 days in advance. Reductions made within 3-days will receive no refund. Modifications to these group terms and conditions must be approved by the Director of Golf.

**What is the dress code?**

Bermuda length shorts and collared shirts. No denim, t-shirts, cut-offs, athletic shorts or metal spikes, please.

**Are spectators permitted?**

Yes. Please speak with the Tournament Director in advance to make arrangements. In all cases a \$20 cart rider fee will be charged and a liability waiver must be signed. All persons driving golf cars must be at least 19 years old, have proof of insurance and driver license.

**What is the inclement weather policy?**

No matter what the weather forecast says (rain, wind), we ask that your group still comes out to the golf course and waits to see if the weather improves. If it is a downpour and/or thunder and lightening, we will bring your group in from off the course and start your food and beverage event as early as possible. In the case of severe inclement weather the course will work with your group to either rebook the golf event at no additional cost or extend weather checks to your participants. These courses of actions will be determined by the Catering Director, Event Tournament Director and Director of Golf.

**Will there be extra carts available for volunteers?**

Yes, but based on availability. Rental fees will apply for additional carts rented specifically for the event. Please expect to pay \$65 to \$75 per additional rented carts. Please contact the tournament director to make arrangements for extra carts.

**Who is responsible for course, golf cart, facility or adjacent home damages?** The tournament group, tournament director and individual golfers are responsible. Event liability insurance is available through many insurance providers.

**Do you allow outside donated food or beverages?**

Under some circumstances and only with approval prior to your event date. What can and will be approved and the necessary charges associated with that approval will be determined by the Catering Director and Director of Golf after the request is reviewed. All proper local, county, state and federal health codes and alcohol and tobacco laws and regulations will apply.

**Are there any setup or breakdown fees for rooms or on the course?**

Yes and no, this depends on your event, the day of your event and what is needed by your event. Some service is included in your tournament package and sometimes additional fees might occur if abnormal labor or equipment rentals are necessary. This can be the case if you need umbrellas, pop up tents (we only own a few of each), volunteers to watch a hole-in-one contest or tables and chairs on numerous golf hole. Please ask David Jacobo, Tournament Director to provide you a quote for your special requests 949-653-5301, [djacobo@oakcreekgolfclub.com](mailto:djacobo@oakcreekgolfclub.com).

**Are locker rooms and showers available to participants?**

No they are not. We do have a number of adequate bathrooms and a changing room in the golf shop.

**When is the final payment due?**

Seven (7) days before your event unless approved otherwise by your event coordinator and the Director of Golf.

**Is the Event Taxed? How about staff gratuity?**

No, but items purchased will be subject to the current CA state sales tax of 8.75%. In regards to golf, only items purchased in the golf shop will be subject to the state sales tax. Golf event gratuity is sometimes included with the tournament guest fees (this would be reflected on your contract and discussed during the booking process) and tournament guest fees are not a taxable item in the State of California. If the service and experience warrants an additional gratuity or the gratuity is not included in the tournament guest fee a gratuity of \$2 to \$5 per bag is recommended, but certainly not required.

**When should my players arrive?**

We suggest players arrive no more than 2 hours before and no less than 30 minutes prior to their scheduled tee time.

**How do I receive more information?**

To arrange a site visit or book a tournament, please contact Mike Tripp, Director of Sales & Marketing at 949-653-5304 or [mtripp@oakcreekgolfclub.com](mailto:mtripp@oakcreekgolfclub.com).