



## HEALTH & SAFETY UPDATES

As the situation surrounding COVID-19 continues to evolve, we are following guidance from Federal, State, and Local authorities. The safety of our guests and associates remains our highest priority, and we've thoroughly reviewed our plans to serve you in a safe, healthy, and efficient manner.

- **Advance Reservations:** Reservations are required and must be booked by phone, with the names of all players provided, at least 24 hours in advance.
- **Reduced Capacities:** We have implemented reduced capacities at our golf facilities for everyone's safety. To avoid congestion, please do not arrive at the course more than 15 minutes prior to your tee time and tee times are separated by a minimum of 10 minutes.
- **Safely Spacing:** New physical distancing practices are being observed, including one person per golf cart, unless both are members of the same household, smaller pairings (less than four) will not be paired together, and avoid engaging in any unnecessary physical contact with other players or their equipment.
- **Guest Accessible Hand Sanitizer:** Multiple touch-free hand sanitizer dispensers have been placed around the clubhouse, as well as the restrooms and the locker rooms.
- **Clean & Clean Again:** An enhanced schedule of servicing, sanitizing, and cleaning all public areas includes common touch points such as door frames, doorknobs, handles, elevator push buttons, and rails.
- **High-Touch Surfaces:** Golf carts will be cleaned using EPA registered disinfectants approved for use against COVID-19 before and after each use. Select items have been removed from carts for your safety and to ensure easy disinfection.
- **Contactless Service Whenever Possible:** Associates will not touch players' golf bags and clubs and we ask that players please handle their own bags. Golf Shop rentals, and retail purchases are not available at this time. Payment cards only, please. No cash transactions will be accepted. Doors will be propped open in public areas when possible.
- **Pre-Packed Food:** A selection of pre-packaged food and drink items are available for purchase in the Golf Shop. Beverage cart offerings will not be available and Oak Creek Grille remains closed.

## ASSOCIATE & GUEST HEALTH

- **All Guests:** Please do not enter if you feel unwell, or have a cough or fever, please wear face coverings while visiting this facility, and frequent handwashing is strongly recommended.
- **Associate Training:** All associates have participated in robust training to ensure stringent health and safety standards.